The AME, Aide Médicale d'État or State Medical Aid, will cover my health care costs when I don’t have French social security, under certain conditions.
• I am not a French citizen, and I am not a legal resident (no French immigration papers) (séjour irrégulier)*.

• I have been in France for more than three months.

• My monthly income is no higher than:
  - For 1 person: 746 €
  - For 2 people: 1119 €
  - For 3 people: 1343 €
  - For 4 people: 1566 €
  - For 5 people: 1865 €
  - For each additional person: 298.37 €

  (April 2019 levels).

A single request for my family (myself, my spouse and my dependent, minor children, if any) must be submitted to the CPAM (social security office) that is closest to where I live.

MY HEALTH CARE COSTS CAN BE COVERED BY THE AME.

*People who are in France on a tourist visa do not have the right to the AME.

MY CHILDREN UNDER THE AGE OF 18 CAN BE COVERED BY THE AME AS SOON AS THEY ARRIVE IN FRANCE.
I submit my application to the CPAM (Social Security Office) closest to where I live, along with:

- The printout of the application form called "demande d’aide médicale de l’État" (it can be picked up at the CPAM or downloaded from the CPAM’s website: ameli.fr);

- A photocopy of an identity document: passport, birth certificate, livret de famille (family record booklet) or other document;

- A proof of address or a domiciliation (a certificate from a place of accommodation that states that I live there);

- Proof that I have been in France for over three months:
  - The entry visa on my passport,
  - Certificate of accommodation (made out by a person or a shelter which is giving you a place to stay),
  - A doctor’s prescription,
  - A hotel bill that is over 3 months old,
  - Any other document over 3 months old that proves that I have been in France at least 3 months.

- A signed statement declaring my financial resources over the last 12 months.

  Note: I must not declare that I have zero financial resources. I must estimate the value of the help I have received (a bed at a shelter/hostel, a friend who gives me a place to sleep, assistance from a charity, etc.).

  This can be done on a piece of paper separate from the AME application form.

Addresses of two CPAMs in the Lille area:

**CPAM Lille:**
Address for meeting with social security employees: 2 rue d'Iéna in Lille
Address for sending letters to the CPAM: 125, rue St Sulpice - CS 20821 - 59508 Douai Cedex

**CPAM Roubaix Tourcoing:**
2 place Sébastopol - BP 40700 59208 Tourcoing Cedex
MY AME REQUEST IS ACCEPTED

I will be summoned (required to come) to the CPAM (social security office) to pick up my AME card. On this card will be my photo and my AME identification number.

IMPORTANT : I MUST RENEW MY AME REQUEST 2 MONTHS BEFORE THE END OF ITS VALIDITY (THE EXPIRATION DATE).

The AME provides 100% coverage of healthcare costs, without my having to pay anything at the time of care, for:

- medical and dental care;
- medicines;
- medical analyses (example: blood tests);
- hospitalizations and surgeries;
- certain vaccines and screenings;
- contraception, abortion, etc.

Please note: all health care professionals are required to treat patients who have the AME. If someone refuses to treat me, I can report it to the CPAM’s conciliateur, the local regulatory body of the type of health professional in question, or the Défenseur des droits, the office of France’s defender of rights.
MY AME REQUEST IS REFUSED

My AME request is refused if I receive a letter that explains the reasons for the refusal or if I receive no response from the CPAM (social security office) within two months of submitting my request.

I have two months from the date of the refusal to file an informal appeal addressed to the director of the CPAM.

It is also possible that the CPAM will request documents that I do not have.

In either case, I can get help from:

• hospitals’ PASS: permanences d’accès aux soins - hours during which hospital employees can help you with problems relating to health insurance;
• social workers (French state-run UTPAS, PMI, CCAS);
• charities (MSL, ABEJ, la Croix rouge, Secours populaire, Secours catholique, Médecins du monde);
• any social worker in a shelter or hostel (centre d’hébergement);
• La Cimade’s Lille-based PPM, Permanence protection maladie, office hours for receiving help with problems related to health insurance/sécu/AME. Monday mornings by appointment, at 66, rue d’Esquermes in Lille. email: lilleppm@lacimade.org

If the situation is not resolved, it is possible to file an appeal at the administrative tribunal closest to my place of residence.

HOW CAN I GET ACCESS TO HEALTH CARE WITHOUT THE AME?

I can be covered by the fund for urgent and vital health care: FONDS AUX SOINS URGENTS ET VITAUX (FSUV)

• for urgent health care needs (an accident or a serious health care problem that puts my life in danger).
In case of emergency, I telephone for help (15 for emergency medical help, 18 for the fire brigade which can also transport people to a hospital, or 112, the European emergency number with assistance in multiple languages), or I go to any hospital;
• for health care for pregnant women or newborns: all exams carried out during and after the pregnancy and birth;
• abortions (by choice or for a medical reason);
• all health care for children under the age of 18;
• contagious, serious illnesses (for example, tuberculosis).

I do not have to pay anything at the time of care.

It is the hospital’s job to make the FSUV request after having verified that I do not have the right to the AME. The request must be made within 12 months of the time of care.

*Important: the FSUV cannot be used while a person’s tourist visa is valid.
IN CASE OF NEED AND IF I HAVE NO OTHER POSSIBILITY, I CAN GO TO:

1. **MSL (Médecin Solidarité Lille):**
   112 chemin des postes in LOOS
   Monday to Friday, 9 am to 12 pm, and 2 pm to 5 pm

2. **Accueil Solférino (ABEJ):**
   228 rue Solférino
   Monday to Friday (except Tuesday mornings)
   8 am to 12 pm / 1:30 to 4 pm

3. **Point de repère (ABEJ):**
   9 place Saint-Hubert (for people ages 18 to 25)
   Monday, Tuesday, Thursday, Friday mornings
   8 am to 12 pm

4. **OZANAM:**
   81 rue Barthélémy Delespaul in LILLE
   Tuesdays 2 to 4 pm, and every second Friday, 2 to 4 pm

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Pregnant women and children under the age of six can receive medical care in PMI centers (Protection of Mothers and Infants).